

## Meet the New Federation Team!

Haverstock Healthcare have a new Federation Team! Keep your eyes peeled on our Federation pages on the [Haverstock Healthcare website](#) for updates.



**Helen Dunford,**  
Programme Director



**Lucie Thorn,**  
Programme Development Manager

Helen and Lucie have a long history of working in the NHS both clinically and operationally in Primary and other services.

Their focus is on supporting GP primary care services, and working with practices, local communities and partners to support a population health approach, develop integrated services, improve patient pathways and outcomes.

## NEWS!

We want to take the opportunity to write and thank all of you working within the Haverstock practices, services and executive team for your hard work and commitment over the last year. There has been much to celebrate in 2018/19, from success in CQC ratings for all our services to achievement of stretching quality improvement targets amongst the practices. We finished on a high note having secured the contracts and funding around developing the Federation infrastructure and QIST and the 3 GPFV proposals; this enables us to pass back some much-needed resource to practices where the work is taking place.

## IMPORTANT MEETINGS

### ➤ NHS Contract 10 year plan

The new NHS GP Contract was released on Wednesday 31<sup>st</sup> January. Farah Jameel and Richard Vautry will be attending the beginning of our PAN Federation meeting on Thursday 13<sup>th</sup> February to talk from 5-6pm to both CHE and Haverstock about the new GP contract. The meeting will be held in the **Snow Room at the BMA House, Tavistock Square, Bloomsbury, London WC1H 9JP from 5pm to 6pm**

### ➤ Haverstock Pan Federation meeting

All Haverstock Health practices are invited to attend the PAN meeting on Wednesday 13<sup>th</sup> February. It follows the meeting with the LMC from 6.30 - 8.00. An agenda will be shared before-hand with all Practice Managers and practice representatives. The meeting will be held in the **Snow Room at the BMA House, Tavistock Square, Bloomsbury, London WC1H 9JP from 6.40pm to 8.30pm**

### ➤ Tailored Support for Practices (CQC guidance)

You are invited to attend a session led by Dr Vijay Rawal, Haverstock Health Medical Director 'Tailored Support for Practices' sessions, held **from 12pm to 2pm at Haverstock Healthcare, The Lodge, 25 Mandela Street, London NW1 0DU on:**

12<sup>th</sup> February 2019, 25<sup>th</sup> February 2019, 7<sup>th</sup> March 2019, 12<sup>th</sup> March 2019 and 25<sup>th</sup> March 2019.

The agenda is on most important factors of a CQC visit and how to address them. Space is limited so please send one person per practice. *Please send your interest to Bisola ([bisola.jegade@nhs.net](mailto:bisola.jegade@nhs.net))*

## ACTION REQUIRED

### ➤ Data Sharing Agreement (DSA)

You will soon receive an email containing a DSA approving Federation members, QIST leads and other necessary members within the Federation with non-patient-identifiable access to your EMIS systems. This is to allow reporting and process planning to assist practices with achieve targets and provide care to patients. Once received please sign and return.

### ➤ EMIS training available

The CCG would like to offer each Neighbourhood **2 full days** and **2 half days** of EMIS training. The training days must be booked in by **Thursday 28<sup>th</sup> February 2019**. However, they can take place after this date. Please send a list of staff members that you would like to attend to [Bisola](#) by **Wednesday COP 13<sup>th</sup> February**.

### ➤ Workforce Minimum Data Set

It is essential for Camden CCG to understand and improve the ability to collect workforce data to understand gaps / more areas of workforce increased than needed to improve services. And to help the CCG understand the concerns the practices may have with the NHS Digital Workforce Minimum Data Set. Therefore, it is vital that the 'Workforce Minimum Data Set (wMDS) – GP Locums Survey' is completed quarterly. Please complete and submit this at your earliest convenience.

## COMING SOON

### ➤ Practice Website guidance

We want to increase the ability for patients to access self-help and self-care easily. Practice websites are the best place to provide this information and may reduce the need to call in to the surgery or book appointments if the online tools already exist for them to help themselves. You will soon receive a guidance on how to edit your website to easily include the tools patients require to be more self-sufficient. The guide will be designed for you to pass on to your website provider for them to easily make the required changes, along with guidance on how to encourage patients to use your website as a first point of call.

### ➤ Estates Analysis

As part of our QIST contract we are required to provide Place based plans aligned to a neighborhood geography. These will set out current estate capacity in the area along with hot spots in terms of deprivation, population growth, issues with building functionality etc. We need to set out a vision and actionable plan for estate development in the area. In the coming days you will receive a 'Review of Estates' spreadsheet, please complete and return at your earliest convenience.